Dear Customer,

Monaghan County Council is the Water Services Authority for County Monaghan and provides water and sewage services to 12,500 household and business customers throughout County Monaghan who are connected to the public water and sewer networks.

The water we supply for domestic use or food production must comply with EC (European Communities) (Drinking Water) Regulations 2001. Every drop is treated to make it safe for you to drink and waste water treated to be returned safely to the environment. Every cent collected through your charges goes towards maintaining and improving your water and waste water services.

We aim to supply adequate, continuous supplies of safe drinking water to each customer connected to our distribution system and to ensure that interruptions to supply, whether due to emergency or planned maintenance work are dealt with efficiently and without delay.

In 2005 Monaghan County Council took over responsibility for the provision of water services from the four town councils within the county. Any customer who previously was supplied with a water services by any of the Town Councils will in future have this service provided by Monaghan County Council and will be billed accordingly by Monaghan County Council.

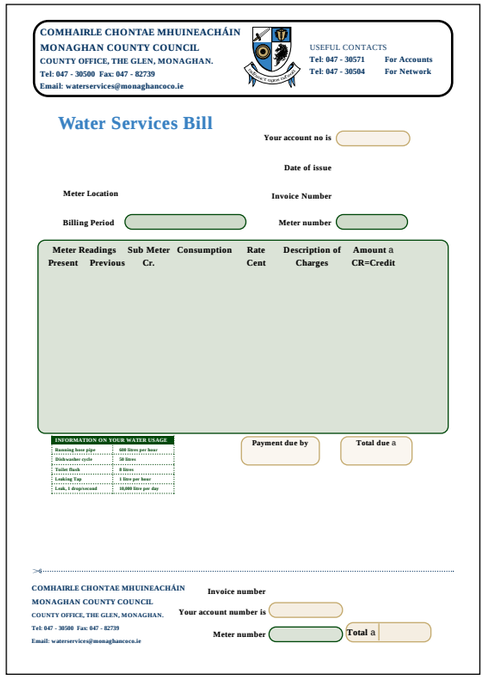
This document sets out the following:

- The basis upon which Monaghan County Council supplies its water service;
- How you can contact us if you encounter a problem with your water supply;

Paul Clifford
Director of Water Services
Monaghan County Council

Billing

Monaghan County Council will install water meters on all non domestic water connections on its water supply network by 2006. In the future you will receive a Water Service bill from Monaghan County Council twice yearly calculated on actual consumption as per the water meter installed on your non domestic water connection(s).



COMHAIRLE CHONTAE MHUINEACHÁIN
MONAGHAN COUNTY COUNCIL
COUNTY OFFICE, THE GLEN, MONAGHAN.
Tel: 047 - 30500 Fax: 047 - 82739
Email: waterservices@monaghancoco.ie

USEFUL CONTACTS
Tel: 047 - 30571 For Accounts
Tel: 047 - 30504 For Network

Water Services Bill

Your account no is
Date of issue
Meter Location
Invoice Number
Billing Period
Meter number

Meter Readings Present | Previous | Sub Meter Cr. | Consumption | Rate Cent | Description of Charges | Amount a CR=Credit

INFORMATION ON YOUR WATER USAGE

Payment due by
Total due a

COMHAIRLE CHONTAE MHUINEACHÁIN
MONAGHAN COUNTY COUNCIL
COUNTY OFFICE, THE GLEN, MONAGHAN.
Tel: 047 - 30500 Fax: 047 - 82739
Email: waterservices@monaghancoco.ie

Invoice number
Your account number is
Meter number
Total a

Leakage

Please note, you are responsible for all water usage that is recorded on the water meter. If there is a leak on your side of the water meter it is your responsibility to repair this leak.

Monaghan County Council advises customers with agricultural connections to check their water meters on a regular basis - particularly on outlying farms.

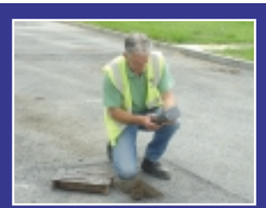
If you find a leak on your property, take action immediately, this leak could cost you money!

Only persons authorised by Monaghan County Council may fix, connect, remove or work upon any equipment (stop cocks, water meters) associated with the water supply.

Contact Details

For Account Queries contact Monaghan County Council Water Accounts
047 30571 / 30500

If you are encountering problems with your water supply contact 047 30504.



Your Guide to Water Services in Monaghan County Council

Water Services
Monaghan County Council
The Glen, Monaghan

Telephone
Account Enquiries 047 30571 / 30500
Water Supply Enquiries 047 30504

Email: waterservices@monaghancoco.ie
Website: www.monaghan.ie/waterservices